

ADELAIDE LEATHER AND FETISH INCORPORATED PURCHASE POLICY 2024

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Our goal at Adelaide Leather and Fetish Incorporated is to make your purchasing experience easy, efficient, and equitable, so we can get you on your way to live events as quickly as possible. The following policy (**'Purchase Policy'**) is designed to ensure your satisfaction and understanding of our purchase processes.

This Purchase Policy applies to any purchase of Tickets made on or after 1st January 2023.

Each ticket that you purchase is a licence to attend a particular event and is subject to the terms set out in this Purchase Policy, the additional terms set forth on that ticket, and other Event Specific Terms referred to below.

For tickets purchased through HUMANITIX Limited (Humanitix means Humanitix Limited ABN 32 618 780 439 in Australia, Humanitix New Zealand Charitable Trust NZBN 9429047170568 in New Zealand, and Humanitix USA Limited Registration Number 36-4956766 in the United States) ("**HUMANITIX**") (each a '**Site**') this Purchase Policy is subject to, and incorporates by this reference, https://static.humanitix.com/pdfs/website_terms.pdf

This Purchase Policy does not apply to purchases or sales of resale tickets using Fan-to-Fan Resale as Adelaide Leather and Fetish Incorporated do not have an affiliation with Fan-to-Fan.

If you have any questions about the Purchase Policy, please contact Adelaide Leather & Fetish Incorporated on adelaide.leatherandfetish@outlook.com

Important Terms

Please ensure you read the Purchase Policy below in full, it covers important terms and conditions that apply to your tickets and any additional package or item that you purchase. In particular, we draw the following provisions to your attention:

- You will only be entitled to a refund in limited circumstances as set out in this Purchase Policy and subject to any Event Specific Terms, unless required by applicable law. See **Refunds, Exchanges, and Replacement Tickets (clause 8)** and **Cancelled and Reschedule Events (clause 6)**

- Adelaide Leather and Fetish limits its liability, and the liability of the Event Partners, for loss suffered by you at an event or as a result the cancellation or rescheduling of an event See **Safety, Illness, Injury and Other Loss- Limitation of Liability (clause 12)** and **Cancelled and Rescheduled Events (clause 6)**
- Adelaide Leather and Fetish may cancel your order if you breach this Purchase Policy, exceed Ticket Limits or in accordance with event specific terms. See **Limit on Number of Tickets Per Customer** or **“Ticket Limits” (clause 16.4)**, **Your My Adelaide Leather and Fetish Account (clause 9)** and **Ticket Forward (clause 5)**

1. Variation to Purchase Policy

Adelaide Leather and Fetish Incorporated may amend this Purchase Policy at any time by updating it. Any variations will only apply to ticket purchases made after this Purchase Policy has been updated. If you do not agree with any revised version of this Purchase Policy, or if you cannot comply with it, then you must not make a purchase.

2. Who You Are Buying from and Event Specific Terms

HUMANITIX sells tickets on behalf of Adelaide Leather and Fetish Incorporated and as agent for third parties who provide or sponsor an event or who operate a venue where events are held. We refer to these artists, agents, venues, promoters, or sponsors from whom we obtain tickets to sell to you as our **‘Event Partners’**. It is Adelaide Leather and Fetish Incorporated in conjunction with the Event Partner and not **HUMANITIX** that is responsible for organising and delivering the event. As **HUMANITIX** acts as an agent for Adelaide Leather and Fetish Incorporated and their Event Partners, except as specified in these terms and conditions, **HUMANITIX** will not be held personally liable for any dispute over an event or a ticket purchase.

If you are using a Site to purchase a ticket for an event that is located in Australia, then you will be contracting with **HUMANITIX** as agent for Adelaide Leather and Fetish and the Event Partner (and the tickets will be sent from Australia), regardless of whether you are located in Australia or elsewhere.

Details of the Event Partner for an Adelaide Leather and Fetish Incorporated event is Adelaide Leather and Fetish Incorporated. Each ticket is issued subject to the terms and conditions of the Event Partner and/or of any venue at which the relevant event is held (**‘Venue’**). Full details of these **‘Event Specific Terms’** are normally available on the event website or at the Venue box office.

3. Ticket Pricing, Availability and Fees

3.1 Availability

Given that **HUMANITIX** sells tickets on behalf of Adelaide Leather and Fetish Incorporated and their Event Partners, **HUMANITIX** does not determine seating layouts or when tickets go on sale as these decisions are made by Adelaide Leather and Fetish Incorporated and their Event Partner/s. Tickets are generally sold through several distribution points, including online, contact centres, outlets, and box offices. Most distribution points generally access the same ticketing system and inventory. Therefore, tickets for popular events may sell out quickly. Occasionally, additional tickets may be available prior to the event. However, **HUMANITIX** does not control this inventory or its availability.

3.2 Pricing

In many circumstances, ticket prices are set at the time of the initial on-sale and stay the same until the event. However, some tickets including tickets that are categorised as “In Demand Tickets” or “Platinum Tickets” are “market-priced” and so the price of the ticket may increase or decrease at any time, based on demand. Prices may also be changed by Event Partners for a variety of reasons (e.g. marketing promotions). You will **not** be entitled to a refund or credit if (i) the price you paid for a ticket was at any time before you purchased your ticket less than the price you paid; or (ii) the price of any other ticket to the relevant event (whether in the same location or price category or otherwise) is subsequently reduced after you purchase your ticket.

3.3 Fees

The price shown for tickets on a Site includes GST and, where applicable, per ticket fees but excludes fees that are calculated on a per transaction basis. Per transaction fees are added to the final total of your order. The fees calculated on a per transaction basis are handling fees and delivery fees. Handling fees cover the costs of providing ticketing services, including things like infrastructure costs, and operating an internet site. Handling fees vary depending on the event and are agreed between the relevant Event Partner and **HUMANITIX**. The delivery fee depends on which delivery option/s are available and selected by you at checkout. Delivery options that normally attract delivery fees include Express Mail, Registered Post, International Airmail and International Express. The delivery options that attract delivery fees for an event and the applicable fee for each option, are displayed in the event information on the Site.

3.4 Pricing and Other Errors

If you are able to order a ticket before its scheduled on-sale or presale date or you are able to order a ticket that was not supposed to have been released for sale, then Adelaide Leather and Fetish Incorporated & **HUMANITIX** will have the right to cancel that ticket (or the order for that ticket) and refund to you the amount that you paid. This will apply regardless of whether the ticket was released because of human error or a transactional malfunction of a Site or other **HUMANITIX** operated system.

If we discover an error in the price of tickets you have ordered (regardless of the source of that error, and whether it was an error in a price posted on a Site or otherwise communicated to you), we will inform you as soon as possible and give you the option of reconfirming your order at the correct price (and credit or debit your account as applicable) or cancelling your order. If we are unable to contact you, you agree that we may treat the order as cancelled. If

you choose to cancel after you have already paid the incorrect ticket price for the tickets, you will receive a full refund from us.

4. **Upsells and Packages**

For some events, we may sell additional items and packages including:

(a) “**Upsells**“: these are products or services that are offered for sale in addition to tickets at a separate, additional price, such as car parking or merchandise.

(b) “**Packages**“: these are packages that are offered for sale at an inclusive price, which include a ticket and one or more additional products or services, such as exclusive seating arrangements, accommodation, transport, dining or merchandise.

Products and/or services sold as an Upsell and non-ticket elements of a Package are produced and fulfilled by Adelaide Leather and Fetish Incorporated the Event Partner, who is responsible for the delivery and quality of such products and/or services. Adelaide Leather and Fetish Incorporated accept all responsibility or liability for the delivery or quality of any such products and/or services except and to the extent that they are produced and/or fulfilled directly by us. If you have any queries or complaints regarding any Upsell and/or any non-ticket elements of a Package, please contact Adelaide Leather and Fetish Incorporated at Adelaide.leatherandfetish@outlook.com

5. **Ticket Forward**

HUMANITIX offers ‘Ticket Forward’ functionality, which may also be referred to as ‘Ticket Transfer’, in respect of most events. You can use the Ticket Forward functionality to forward your electronic tickets to other people by logging into your **HUMANITIX** account and following the prompts. By forwarding a ticket you have purchased, you are only facilitating another person **using** that ticket for event entry – the agreement (and associated rights and obligations) for the purchase of that ticket remains between Adelaide Leather and Fetish Incorporated and you, the original ticket purchaser, regardless of the number of times the ticket is forwarded. The Ticket Forward functionality can only be used for event tickets and not for any other items purchased with the event tickets (such as merchandise). Adelaide Leather and Fetish Incorporated may cancel a forwarded ticket if the ticket was obtained fraudulently or otherwise in violation of the relevant terms and conditions.

You can only cancel a Ticket Forward invitation before the recipient accepts the invitation. Once a recipient accepts your invitation, you will not be able to use your original ticket for event entry. The recipient will get a new ticket with a new barcode. If a ticket is forwarded multiple times, only the ticket from the most recent Ticket Forward will be valid for entry – all previous ticket barcodes will be cancelled. If an event is cancelled or rescheduled, only the original purchaser of a forwarded ticket will be entitled to any available refund. Adelaide Leather and Fetish Incorporated and **HUMANITIX** will only deal with the original purchaser of a forwarded ticket in respect of all matters relating to the ticket and the event for which it is issued. As the

original purchaser of a ticket, it is your responsibility to keep all the recipients of your forwarded ticket updated with any information Adelaide Leather and Fetish Incorporated and **HUMANITIX** provides to you.

To the extent permitted by law (including, without limitation, the Australian Consumer Law), any liability Adelaide Leather and Fetish Incorporated and **HUMANITIX** may have in connection with a ticket will only be owed to the original purchaser of the ticket and not to any recipient to whom that ticket may have been forwarded.

6. Cancelled and Rescheduled Events

6.1 Notification: If an event is cancelled or rescheduled, we will use reasonable endeavours to notify you once we have received the relevant information and authorisation from Adelaide Leather and Fetish Incorporated and our Event Partners. If you book online, we will use your **HUMANITIX** account contact details, so you should ensure these details remain up to date. However, we cannot guarantee that you will be informed of such cancellation or rescheduling before the date of the event. It is your responsibility to ascertain whether an event has been cancelled or rescheduled and the date and time of any rescheduled event.

6.2 Cancellation: Subject to clauses 6.4 to 6.6, if an event for which you have purchased tickets or Packages is cancelled in full (and not rescheduled), your order will be cancelled, and you will be refunded the price of your tickets or Packages (unless required by Australian Consumer Law, our Handling Fees and Delivery fees will not be refundable for events, where this is specified in the event information for the event). If you have purchased tickets or Packages for an event that takes place over several days and one or more days (but not all days) are cancelled, you may only be offered a proportionate partial refund.

6.3 Rescheduled Events: Subject to clauses 6.4 to 6.6, if an event for which you have purchased tickets or Packages is rescheduled, tickets and Packages will be valid for the new date (or you will be offered tickets or Packages of a value corresponding with your original tickets or Packages for the rescheduled event) subject to availability. If you notify us before the specified deadline (which will be a reasonable period from the time the rescheduled event date is announced) that you are unable to attend the rescheduled event, you will be able to cancel your order and obtain a refund of the sale price of your tickets or Packages (unless required by Australian Consumer Law, our Handling Fees and Delivery fees will not be refundable for events, where this is specified in the event information for the event). Failure to notify us by any reasonable specified deadline that you are unable to attend the rescheduled event will be deemed to be a reconfirmation of your order for tickets or Packages for the rescheduled event, and you will not be able to claim a refund as a result of the reschedule (unless required by applicable law). For the avoidance of doubt, no refunds will be available until the new date is announced (which will be done within a reasonable time) to allow Adelaide Leather and Fetish Incorporated and the Event Partners time to make arrangements for the rescheduled event.

6.4 Event Specific Refund Terms: Adelaide Leather and Fetish Incorporated and Event Partners may have Event Specific Terms which provide that no refunds are payable or provide for other remedies in place of a refund (such as an exchange) in certain

circumstances where a refund is not required by applicable law (including the Australian Consumer Law) (**‘Event Specific Refund Terms’**). Any Event Specific Refund terms shall take precedence over the refund terms set out at clauses 6.2 and 6.3 above. Where an Event Partner does approve refunds we may notify you of the timeframe for requesting a refund (which will be a reasonable period from the time that it is announced that the Event Partner will make refunds available) and you must notify us before the specified deadline that you wish to obtain a refund of the sale price of your Tickets or Packages (unless required by Australian Consumer Law, our Handling Fees and Delivery fees will not be refundable for events, where this is specified in the event information for the event). Failure to notify us by any reasonable specified deadline that you require a refund will be deemed to be a reconfirmation of your order for Tickets or Packages for the event, and you will not be able to claim a refund (unless required by applicable law).

6.5 Refunds Generally: Refunds will be made using the same means of payment as you used for the initial purchase. Unless required by Australian Consumer Law, our handling fees and delivery fees will not be refundable for events, where this is specified in the event information for the event.

6.6 Refund of Upsells or Packages: If you have purchased an Upsell or Package for an event which has been cancelled or rescheduled and a refund in relation to the tickets is due to you in accordance with this clause 6, unless the Upsell or part of a Package is a product that has already been delivered to you, we will also refund you the price of such Upsells purchased from us. Where part of a Package or Upsell has already been provided then you will receive a partial refund that reflects the component of the Package that has already been provided.

7. Event Changes

Adelaide Leather and Fetish Incorporated are not always made aware of the length of the performances. These acts are subject to change or cancellation at any time without notice. Ticket holders will not be entitled to a refund if an act is changed or cancelled.

Event Partners generally reserve the right to add, withdraw or substitute such artists and vary advertised programs or set lists, seating arrangements and audience capacities.

Adelaide Leather and Fetish Incorporated and Event Partners may be required by, or reasonably decide as a result of, Government directions, orders or regulations (including directions associated with COVID-19) to reduce the number of persons who may attend the event, change your seating allocation, change any standing or seating configurations for attendance at the event, or change the entry requirements for the event to reflect updates to Government directions.

Unless required by applicable law refunds will not be required as a result of; adverse weather conditions; changes of any supporting act; changes to individual members of a band; changes to the line-up of any multi-performer event (such as a festival), curtailment of the event where the majority of an event is performed in full; and delays to the starting of the performance of an event and changes to seating arrangements, entry requirements and audience capacities.

8. Refunds, Exchanges, and Replacement Tickets

Before purchasing tickets, carefully review the event and seat selection details. Adelaide Leather and Fetish Incorporated does not issue an exchange or refund for a lost, stolen, damaged or destroyed ticket (including where a ticket does not arrive in the mail) unless (a) Adelaide Leather and Fetish Incorporated can identify at the Venue the actual seat corresponding to the ticket for that event, or in the case of a general admission ticket, Adelaide Leather and Fetish Incorporated is able to identify (acting reasonably) and cancel the relevant ticket, and (b) you give Adelaide Leather and Fetish Incorporated a reasonable amount of notice ahead of the event that the ticket has been lost, stolen, damaged or destroyed, in which case Adelaide Leather and Fetish Incorporated in conjunction with **HUMANITIX** will issue a replacement ticket to you for a reasonable administration fee.

Subject to any statutory rights of refund (including, without limitation, the provisions of the Australian Consumer Law), if an event takes place then generally there is no right to a refund or exchange, including where a ticket holder cannot attend because of adverse weather conditions or due to a change in the ticket holder's circumstances.

9. Your HUMANITIX Account

You are solely responsible for maintaining the security of your username and password and for all activity that occurs on your account. You shall not permit anyone other than you to use your account. If you become aware or suspect that anyone knows your user name and/or password, you should promptly contact us.

You must not create or use multiple accounts with the purpose or intention of circumventing any of the terms of this Purchase Policy or concealing your identity or other personal details.

HUMANITIX and Adelaide Leather and Fetish Incorporated reserve the right to terminate your account and/or cancel any of your orders and/or prohibit you from making future orders or using the Sites in future if:

- (a) any abusive or threatening behaviour is carried out by you or on your behalf or via your account;
- (b) we suspect any fraudulent activity or other illegal activity is carried out by you or on your behalf or via your account;
- (c) we suspect any unauthorised use of your account or other unauthorised activity is carried out by you or on your behalf or via your account;
- (d) we are ordered to do so by any legal or regulatory authority; and/or
- (e) you otherwise breach the terms of this Purchase Policy or any other applicable policies or terms and conditions (including any applicable Event Partner's terms and

conditions).

To prevent fraud and protect us, we reserve the right to carry out checks and/or request that additional information be provided in order to verify purchases. We reserve the right to cancel any orders that we reasonably suspect to have been made fraudulently without any notice to you, and any and all tickets, Packages and/or Upsells obtained as part of such orders will be void.

Orders are processed subject to approval by your payment provider. Occasionally, we receive incorrect billing or credit card account information for a ticket order, or there is a technical issue that can delay that approval. Where a transaction is processed on our system, but the payment is not subsequently approved by your payment provider, **HUMANITIX** customer service will attempt to contact you using the information provided at the time of purchase. If **HUMANITIX** is unable to reach you after its initial attempt, **HUMANITIX** may cancel your order and may sell your tickets to another customer.

10. Delivery of Tickets and Venue Pick Up

10.1 Ticket Delay: For some events, the event information and your ticket order confirmation will specify that tickets will not be issued or dispatched until a specified time, which may be closer to the time of the event. This can help reduce unlawful resale of tickets. In these cases, **HUMANITIX** shall not be required to issue or dispatch the tickets until the specified time.

10.2 E-delivery: If an e-delivery option is available, you are responsible for either (i) ensuring that you log in to the **HUMANITIX** App or your **HUMANITIX** account (as applicable) and download your tickets in good time prior to the event; or (ii) providing a valid email address for e-delivery of tickets and ensuring that you are able to receive delivery of the tickets by email (for example by ensuring that your email mailbox does not reject, bounce or otherwise prevent any relevant emails from being delivered, and by checking your email mailbox regularly (including junk or spam folders)), or in the case of mobile tickets, that you have a mobile device capable of accessing mobile tickets.

Please note, if you choose for your tickets to be delivered by “e-delivery” and Ticket Forward functionality (as described above) is not available for your tickets, then all guests under your booking must enter the event at the same time as you. In such circumstances, print outs of tickets shall not be accepted for entry.

10.3 Failure to accept delivery: We shall not be liable for, and you will not be entitled to any refund where delivery is refused, returned, missed, unclaimed or fails as a result of your failure to provide correct and complete delivery information and/or failure to ensure you are available to receive delivery of tickets (whether physically or via mobile or email, as applicable) or your failure to download tickets from your **HUMANITIX** account (including via the **HUMANITIX** App or another Site, as applicable).

10.4 Venue Pick Up: Regardless of the method of delivery you select at purchase, we reserve the right to make tickets available for collection by you at the Venue box office or at another

designated ticket collection point. We will notify you by SMS, telephone, or email of the arrangements for collection if this becomes necessary. You may be required to provide your booking confirmation email and your photo ID to collect tickets, as well as the credit or debit card used to make the order.

10.5 Check your Tickets: It is your responsibility to check your tickets immediately once they have been delivered as mistakes cannot always be rectified. You should contact us on Adelaide.leatherandfetish@outlook.com if there is a mistake or error with your tickets, or if you do not receive your tickets as ordered and/or as described in your order confirmation. We may not be able to assist you if you do not inform us of any errors that are reasonably obvious from inspection of your tickets within 5 days of receipt (and/or in good time prior to the event date).

10.6 Delivery by mail: Delivery by mail is not an available option. Occasionally, we receive incorrect billing or credit card account information for a ticket order that can delay processing and delivery.

11. Information for contact tracing

If you are attending an event as part of a group, as the primary ticket purchaser, you are responsible for knowing the contact details of all attendees in your group, and making this information available if you are contacted directly by a government agency for the purposes of contact tracing (or if you are otherwise required to produce this information in accordance with applicable law). For some events you may be required to provide the contact details of each member of your group as a condition of purchase or at the time of entry to the event for the purpose of contact tracing.

12. Safety, Illness, Injury and Other Loss – Limitation of Liability

12.1 Risk of Injury or Illness: Risks associated with attending an event may include (without limitation):

- (a) transmission of COVID-19 and other infectious diseases which may be transmitted in any environment where people gather together (including at events); and
- (b) balls or other objects flying into spectator areas during events.

Although reasonable measures should be taken by the Event Partner to protect spectators (including COVID-19 safety measures), injury and illness can occur. To the extent permitted by law, Adelaide Leather and Fetish Incorporated disclaims all liability for any loss, injury, or damage to any person (including you) or property at an event (save for death or personal injury caused directly by Adelaide Leather and Fetish Incorporated's negligence).

12.2 Government Health Directions: To reduce the above identified risks, you and your guests are required to abide by all government guidance and directives aimed at preventing

the transmission of COVID-19 and other infectious diseases (including guidance and directives which may apply in the State or Territory where the event is held).

12.3 Safety Protocols: You must also follow all lawful and reasonable directions of the Event Partner designed to create a safe environment for spectators and you must stay alert at all times before, during and after the event. If struck or otherwise injured or distressed, immediately ask a dungeon master or staff member for assistance or directions to a medical station or contact an emergency service. By purchasing a ticket for an event through Adelaide Leather and Fetish Incorporated, or by using a ticket purchased through **HUMANITIX** for entry to an event, you acknowledge and accept these terms and conditions in your personal capacity and on behalf of any accompanying minor. You assume all risks which are incidental to the relevant event, whether before, during or after the event.

12.4 Liability for other losses (including travel and accommodation costs, and loss of enjoyment):

Please note that (unless required by applicable law):

(a) personal arrangements and expenditure, including travel, accommodation, hospitality and other costs which have been arranged by you are at your own risk, and neither Adelaide Leather and Fetish Incorporated nor a relevant Event Partner shall be responsible or liable to you for any wasted or unrecoverable costs or expenditure in relation to such personal arrangements, even if caused as a result of the cancellation, rescheduling or alteration of an event for which you have purchased tickets. You may wish to explore options for insurance; and

(b) Adelaide Leather and Fetish Incorporated nor any relevant Event Partner shall be responsible or liable to you for any loss of enjoyment or amenity, including where an event has been cancelled, rescheduled or altered; and

(c) neither Adelaide Leather and Fetish Incorporated nor a relevant Event Partner shall be responsible or liable to you (and you will not be entitled to any refund) if admission to a Venue or event is refused or revoked at any time as a result of your breach of this Purchase Policy or the Venue or Event Partner's terms and conditions; and

(d) neither Adelaide Leather and Fetish Incorporated nor the Event Partner will be responsible for any personal property taken into the event.

12.5 Maximum Liability:

Where liability cannot be excluded by law (including, without limitation, the Australian Consumer Law), the maximum liability that Adelaide Leather and Fetish Incorporated and the Event Partner will have to you under any circumstances is the face value of the ticket purchased plus any relevant per transaction handling fee and delivery fee. Nothing in this Purchase Policy seeks to exclude or limit Adelaide Leather and Fetish Incorporated's liability or an Event Partner's liability which cannot be excluded or limited by law (including, without limitation, the Australian Consumer Law).

12.6 Adelaide Leather and Fetish Incorporated Not Liable for Event Partner

Adelaide Leather and Fetish Incorporated is not responsible for the actions or failures of an Event Partner. Under no circumstances shall Adelaide Leather and Fetish Incorporated be liable for any obligations owed to you by an Event Partner or for death or personal injury suffered by you or your guests arising out of your attendance at an event, unless caused directly by Adelaide Leather and Fetish Incorporated's negligence.

13. Licence; Ejection and Cancellation; No Redemption Value

Adelaide Leather and Fetish Incorporated & Event Partners reserve the right, without refund of any amount paid, to refuse admission to, or eject, any person whose conduct Adelaide Leather and Fetish Incorporated or the Event Partner or their agents, employees or contractors deems to be disorderly, who uses vulgar or abusive language or who otherwise fails to comply with the Event Partner's or the Venue's terms and conditions. A ticket is a revocable licence and breach of any such terms and conditions will terminate your licence to attend the event without refund or compensation. A ticket is not redeemable for cash.

All patrons attending an event must hold a valid ticket for that event. Late arrivals to an event within one hour of the scheduled closure of the event may result in non-admittance.

14. Recording, Transmission and Exhibition

Cameras, video and audio recorders, mobile phones and pagers may not be permitted.

You agree not to record or transmit, or aid in recording or transmitting, any description, account, picture, or reproduction of the event. You grant permission to Adelaide Leather and Fetish Incorporated & the Event Partner to utilise your image, likeness, actions, and statements in any live or recorded audio, video, or photographic display or other transmission, exhibition, publication, or reproduction made of, or at, the event (regardless of whether before, during or after the event) in any medium or context without further authorisation or compensation.

15. You Are Subject to Search

You may be requested to submit yourself and your belongings to a search on entry to an event for which you hold a ticket. By purchasing a ticket from Adelaide Leather and Fetish Incorporated or using a ticket to gain entry into an event, you consent to such searches and waive any related claims that may arise (to the extent permissible by law). If you withdraw your consent to such searches, you may be denied entry to the event without refund or other compensation. Event Partner rules may prohibit certain items from being brought into the Venue, including without limitation, alcohol, drugs, controlled substances, cameras, recording devices, bundles, and containers. Such items may be confiscated and neither Adelaide Leather and Fetish Incorporated, Event Partners nor the Venue accept any responsibility for confiscated items.

16. Unlawful Re-Sale of Tickets, Use of Tickets for Promotions and Ticket Limits

16.1. Unlawful Re-Sale or Scalping of Tickets: There are laws in place in certain states that prohibit resale of tickets to certain events or limit the prices at which they may be resold. As a ticket purchaser, you are responsible for complying with any such laws.

16.2 Unauthorised use of Tickets for Promotions: A ticket shall not be used for advertising, promotions, contests, or sweepstakes, unless formal written authorisation is given by Adelaide Leather and Fetish Incorporated or the Event Partner, provided that even if such consent is obtained, use of Adelaide Leather and Fetish Incorporated's trademarks and other intellectual property is subject to Adelaide Leather and Fetish Incorporated's express consent.

16.3 Unauthorised Resellers: Adelaide Leather and Fetish Incorporated does not guarantee the authenticity of tickets purchased from unauthorised third-party resellers or resale sites.

16.4 Limit on Number of Tickets Per Customer or 'Ticket Limits': When purchasing tickets on a Site, you are limited to a specified number of tickets for each event (also known as a 'ticket limit'). This amount is included on the event page and is verified with every transaction. This policy is in effect to discourage unfair ticket buying practices. We reserve the right to cancel any orders where we identify breaches of these limits, including where we know, or reasonably suspect automated means have been used to purchase tickets. Use of automated means to purchase tickets is strictly prohibited. Multiple accounts may not be used to circumvent or exceed published ticket limits. If you exceed or attempt to exceed the posted ticket limits, we reserve the right to cancel, without notice, any or all orders and tickets, in addition to prohibiting your ticket purchasing abilities. Any tickets cancelled due to violating the posted ticket limit may be refunded at face value (excluding fees). This includes orders associated with the same name, email address, billing address, credit card number, or other information.

17. Keeping tickets safe

Please ensure that upon receipt of your tickets that they are kept in a safe place. To safeguard your tickets, you may choose to have them sent by Registered Post at an additional cost. Allow 14 days' delivery time for this method. Tickets sent by normal mail or express delivery cannot be traced and no responsibility will be taken for tickets sent by this method. Alternatively, your tickets may be collected from the Venue on the day of the performance. Please check box office operating hours. In some instances where a venue collection is not available, alternative arrangements may be offered. Please check the purchase page for that event.

18. For tickets purchased through a Site the following terms also apply:

18.1 Multiple Browser Windows: When ordering tickets online at a Site, please ensure you are looking for tickets and placing an order using only one browser window. Looking up tickets using multiple browser windows could result in losing your tickets or timer expiration.

18.2 Order Confirmation: Details of all successful and completed ticket purchase orders are sent to the purchaser (in the form of a confirmation page or email) with a confirmation number. If you do not receive a confirmation number after submitting payment information, or if you experience an error message or service interruption after submitting payment information, it is your responsibility to confirm with the Customer Service Department whether or not your order has been placed. Only you may be aware of any problems that may occur during the purchase process. **HUMANITIX** will not be responsible for losses (monetary or otherwise) if you assumed that an order was not placed because you failed to receive confirmation.

18.3 Currency: All ticket prices for events that occur in Australia are stated in Australian Dollars. The Sites allow several methods of payment, including American Express, MasterCard, Visa, Afterpay and PayPal. Adelaide Leather and Fetish Incorporated reserves the right to limit the payment methods available for a particular event or for particular tickets to an event.

19. Law and Jurisdiction

The provisions of this Purchase Policy are governed exclusively by the laws of New South Wales, Australia